L'ORÉAL PARIS

RECLAIMING THE LOVE.



THE STATUS QUO

In 2021, LP had the highest association with HA in the category, 2022 saw multiple brands entering the space...

Between 2018-2021, LP HA Serum lead with 15% share of reviews and ratings. In 2022, that has dropped to 9%. It's now lead by Lakme and Mamaearth.

Barriers to trial is price-related (too costly) and less information/general inertia

HOW DO WE RE-ESTABLISH OUR SUPERIORITY?





THE ASK



BUILD A BRAND LOVE CAMPAIGN

A big over-arching digital led thought to create a

DIFFERENTIATED SPACE FOR LP HA SRUM

that can transcend seamlessly across different touchpoints in the consumer journey.

OUR APPROACH

A CONSUMER DRIVEN JOURNEY

with

















INTEGRATED INSIGHT SYNTHESIS



HA INSIGHT AND BRIEF DECK



16 PERSONAL INTERVIEWS

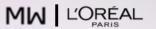
Women; 18-45 yr old across Metro cities in India



HA CALLBACK REPORT



HA AMAZON REPORT



THE 2 TRENDS DOMINATING THE CATEGORY.



YOUTH OBESSION

Desire for younger looking skin

69% of people in APAC say they actively fight the signs of aging on their face, compared to 59% of people globally.

While in India

74%

of people expressing strong affinity towards youthfulness

SOURCE: TRUTH ABOUT BEAUTY

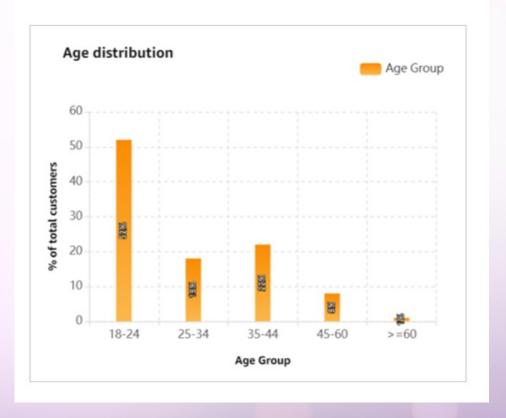


YOUTH OBESSION

Desire for younger looking skin

BOTH FROM A PREVENTIVE AND CURATIVE SPACE!

Age distribution for OAP Serums.



Amazon Report Results



URGENT OPTIMISM

→ Time bound results

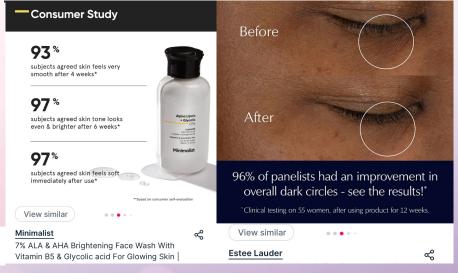


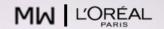


URGENT OPTIMISM

Efficacy & results through science, research and active ingredients







YOUTH + URGENT OBESSION OPTIMISM



- DRYNESS
- DULLNESS
- SAGGING & HOLLOWNESS
- FINE LINES & WRINKLES

Hyaluronic Acid is still one of the leading anti-ageing actives after Vitamin C

Ageing/Anti-ageing





Minimalist 2% Hyaluronic Acid + PGA Face Serum

4.5/5 | *6757*

₹599 | 30ml ₹20/ml



The Ordinary Hyaluronic Acid 2% + B5

4.5/5 | *3490*

700 | 30ml ₹23/ml



Dot & Key Hydrating Hyaluronic Face Serum

4.3/5 | *2191*

₹665 | 30ml == ₹22/ml



Plum 2% Hyaluronic Acid Serum

4.5/5 | *1245*

₹790 | 30ml ₹26/ml



The Derma Co 2% Hyaluronic Acid Face Serum

4.5/5 | *242*

₹599 | 30ml ₹20/ml



Olay Hyaluronic Super Serum

4.7/5 | *161*

₹1999 | 30ml ₹67/ml



L'Oreal Paris Revitalift Hydrating Serum with 1.5% Hyaluronic Acid 4.5/5 | *1916*

> ₹999 | 30ml ₹33 /ml

Plumpness is the category signifier of younger & healthy looking skin. Instant Hydration being the promise.

Deep Moisturization

> Instantly Plumps

Baby Soft Skin

Hydrates multiple layers of your skin

Low-, Mediumand Highmolecular-weight hyaluronic acid Lightweight Resurface visibly plump, healthy & hydrated skin

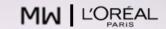
Penetrates deep to instantly hydrate skin Gives your skin the right balance of deep moisturization and surface hydration

Healthy, Plump and Happily Hydrated skin Plump up your skin

Reveal fresher, hydrated, and healthier-looking Intense Hydration for a Dewy Glow from within from 1st use. Hydrates + Reduces Fine Lines (-60%)

Replumps Skin in 1 Hour

Youthful Skin



CATEGORY PROMISE

A QUICK FIX TO YOUNGER LOOKING SKIN

THROUGH INSTANT HYDRATION & PLUMPING



IT SOUNDS GREAT. BUT WHAT ARE ASSOCIATIONS CONSUMERS HAVE WITH 'INSTANT RESULTS'?

QUESTIONABLE. TEMPORARY. SURFACE LEVEL.

"I feel like its temporary or the effects last for a very little time."

"Makes me feel unsure of the product. I don't know if it will permanently solve my problems or just give me a solution for a few minutes or hours".

"Doesn't sound very real. These days every brand is saying that, and I don't even know what to believe anymore".

"Doesn't sound like it will solve my problems permanently".





WHAT
MAKES US THE
WORLD'S
N° 1 SERUM?





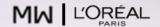
Science. Efficacy. Results.

50X SMALLER MOLECULE. DEEPER PENETRATION. LONG-LASTING, INTENSE HYDRATION.

Infused with 50X smaller micro-hyaluronic acid that penetrates 3 layers deep, delivering intense hydration.

CREDIBLE PERFORMANCE. TIME-BOUND RESULTS.

- ✓ Skin is plumper for 100% women in 1 hour.
- √ 63% fine lines reduced for 98% women in 4 weeks.





Repeats. Loyalty. Ratings. Reviews.



4.5

25894



4.2

17617



My skin was completely dry and dehydrated it made my skin plump and healthy in first use itself.. And i am writing this review after 1 month of using this.. My skin texture has not only improved it has become healthy.. Amazing product it is

Best serum 🝱



Nykaa: 9/14/2022

Nykaa: 3/19/2023

My skin used to very dry and irritating, but after using this HA my skin definitely feels overly hydrated and smooth, it gives you that instant Plumpness with a smooth, glow, dewy texture. I think everybody should just add this to their skin routine. I use it twice a day and i just don't think I'm stopping anytime soon. Its just perfect. 10/10

Once tried, the product seems to enjoy a very high repeat incidence







Superiority over competition.

SUPERIOR EFFICACY THROUGH SCIENCE AND NOT A SUPERFICIAL HACK.

NOT A QUICK FIX
BUT A DEEPER, LONG LASTING
YET TIME-BOUND SOLUTION.

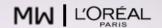


Through superior efficacy and market leadership, only we can **PROMISE A HIGHER-ORDER BENEFIT AND OWN A DIFFERENTIATED SPACE.**

LP HA SERUM PROPOSITION.

TRANSFORMATION IN AN HOUR.

Deeper penetration for deeper hydration. Skin plumper. 100% results.



ASSOCIATIONS WITH 'TRANSFORMATION'

COMPLETE CHANGE. EVOLUTION. INTERNAL. SUPERIOR.

"Sounds like a complete change, making you feel your problems will be solved from within".

"Transformational sounds like a long-term process, science based, and more like internal than just surface level".

"Sounds like a superior elegant product".

"It is something major. Evolution of skin. You will see the before and after results of your skin after using the product".



TRANSFORMATION IN AN HOUR.

Plumper skin. 100% results.

FILM + KV



BRAND LED CONTENT

Leadership:

Promise from World's N⁰ 1 Serum'

Plumper skin in a hour:

Doesn't get in the way of life

100% Credibility:

100% women have experienced plumper skin

Wow at the first go:

Feel the difference from the first use The science behind the transformation

Science that transforms:

50X smaller molecule

In 4 weeks 98% women looked younger:

63% fine lines reduced for 98% women in 4 weeks

ADVOCACY LED CONTENT

Plumper skin in a hour:

Do your thing and get transformed

Before you are done with a coffee catch-up Lunch break miracle Transformation episode - Netflix and Plump Shop for that new look - Shopping experience

100% Credibility:

100% results! Is it even real? Product demo

Routine building demo:

When to use

Science that transforms:

Plump Skin
Radiant Skin
Fine lines and wrinkles
Aging prevention: younger audience

USER AND CHANNEL LED CONTENT



Ratings & Reviews

100% Credibility: Testimonials

100% results! Is it even real? Product demo

Read out the reviews: 5 stars

Ask the Dermat:

IG Q&A with the dermat

Transformation videos:

In 4 weeks for fine lines
In an hour for Plump Skin

A+ LISTING

CONTEXTUAL BANNERS

